



# **Limited Trailer Warranty**

01-21-2021

## **Polar King Mobile Limited Trailer Warranty**

Polar King Mobile hereinafter referred to as PKM, warrants that trailer refrigeration and freezer units manufactured by Polar King International Inc. are free from any defect in both materials and workmanship under conditions of normal use and service. The obligation of the manufacturer under this warranty shall be limited to the conditions described below. This warranty is not assignable without the express consent of PKM and applies to the original purchaser of trailer units installed and operated within the contiguous United States.

### **A. 1 Year Limited Insulation Material Warranty (Seamless Fiberglass Trailer Units)**

On trailer units originally purchased from Polar King Mobile, PKM warrants the internal foam insulation for trailer coolers and freezers to be free of defects in both the materials and workmanship for a period of one (1) year from the date of purchase of the unit. This warranty covers only the replacement materials and labor.

### **B. 1 Year Limited Structural Warranty (Seamless Fiberglass Trailer Units)**

On trailer units originally purchased from Polar King Mobile, PKM warrants the structural integrity for trailer coolers and freezers for a period of one (1) year from the date of purchase of the unit. This covers the structure, roof, doors, floor, interior and exterior surfaces and frame to be free of both defects in material and workmanship. This warranty covers only the replacement materials and labor.

### **C. 1 Year Limited Refrigeration System and Components Warranty (Seamless Fiberglass Trailer Units)**

On trailer units originally purchased from Polar King Mobile, PKM warrants the refrigeration system and components for trailer coolers and freezers for the period of one (1) year from the date of purchase of the unit. This covers the refrigeration system, motors, compressors, condensers, evaporators, safety and operations controls, electrical components, defrost system, refrigerant specialties, and piping to be free of both defects in material and workmanship. This warranty covers only replacement materials and labor.

### **D. 1 Year Limited Miscellaneous Parts and Accessory Items Warranty**

On trailer units originally purchased from Polar King Mobile, PKM warrants all miscellaneous parts and accessory items for trailer coolers and freezers for the period of one (1) year from the date of purchase of the unit. This covers all miscellaneous parts and accessory items not manufactured by PKM, but which were attached or otherwise installed by Polar King Mobile at the customer's request, to be free of defects in materials and workmanship. This warranty covers replacement materials and labor only.



## E. 1 Year Limited Trailer Chassis Warranty

The Polar King Mobile trailer chassis is warranted to be free from defects in material and workmanship for a period of 1 year, with the following exclusions:

- 1) Maintenance items worn through normal use like bearings, brakes, tires, batteries, etc.
- 2) Axles and suspensions, wheels and tires covered under the original manufacturer's warranty.
- 3) Paint
- 4) Damage or failure resulting from:
  - a) Any misuse including overloading, improper loading, negligence, alteration, or accidents.
  - b) Inadequate maintenance including loose nuts, bolts, screws, or improperly torqued wheel lug nuts.
  - c) Use of underrated or incorrect hitch equipment including the hitch ball, pintle, or improper hitching.
  - d) Towing a trailer that exceeds the tow vehicle manufacturer's specific towing limitations.
- 5) Overtime labor rates, towing charges, expediting, freight or transportation costs.

*NOTE: This warranty is in lieu of all other warranties expressed or implied and does not apply to equipment, damage, or malfunctions attributed to normal wear and tear, accidents, improper installation, abuse, misuse, flood, fire, war, nuclear contamination, improper and/or unauthorized repairs, negligence, or any casualty unforeseen other than an operating defect or failure within the warranty period. Polar King Mobile's obligation hereunder shall be limited to the current Polar King Mobile cost to repair or replace any item. In no event shall Polar King Mobile be liable for any direct, indirect, or consequential damages for loss due to the defects warranted including, but not limited to, the loss of contents stored within the unit, or lost profits or revenues. This warranty is exclusively for trailer cooler and freezer units produced by Polar King Mobile and does not apply to or cover walk-in cooler and freezer units. This warranty does not cover any products installed outside of the contiguous United States.*

All warranty service claims made must be made in accordance with the Polar King Mobile "Warranty Work Policy" located on the following page.

